



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Transport Canada Recall: 2026-268
Internal # 9903656
NHTSA # 26V-360
June 2026

Name
Address
City, St. Zip
Country

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

This is to inform you that your vehicle may be non-compliant with the requirements of the Motor Vehicle Safety Regulations and that the non-compliance could affect the safety of a person.

Jayco Inc. has decided that certain 2026 Jayco Melbourne Prestige & 2026 Entegra Coach Qwest vehicles fail to conform to Canada Motor Vehicle Safety Standards (CMVSS) Number 101, “Controls, Tell-tales, Indicators and Sources of Illumination.”

***Reason for
this recall***

The dash is displaying taillight warning messages for right and left taillights when the taillights are functioning correctly. The risk is that a crash could result due to the retail owner becoming confused by a taillight warning on the dash when the taillights are functioning properly

***Recall
Remedy***

The remedy consists of the removal of the exterior lights from the rear cap and replacing the harness with a redesigned harness. The remedy will be free of charge to the consumer and will take approximately 15 minutes for the Jokon harness inspection and approximately 3 hours for the replacement of the Jokon harness.

***What we
need you to
do***

Please contact a Jayco certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. or Entegra Coach dealer go to www.jayco.com or www.entegracoach.com. You can also call Jayco Customer Service at 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition, please contact our Customer Service Department at 800-283-8267.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division